



EGO VEHICLES INC.  
 765 Allens Avenue  
 Providence, RI 02905  
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 support@egovehicles.com

## eGO Field Quality Report Form

Customers, Distributors and Dealers: Please use this form to report ALL field failures of eGO Cycle parts.  
 (To claim credit for an in-warranty part, information indicating date of sale to the customer and date of failure must be included)

### Dealer / Distributor Information

Distributor: \_\_\_\_\_ Dealer: \_\_\_\_\_  
 Phone: \_\_\_\_\_ e-mail: \_\_\_\_\_

### Dealer / Distributor Contact Information

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
 E-mail: \_\_\_\_\_

### Customer (Cycle Owner) Information

Name: \_\_\_\_\_ Vehicle VIN: \_\_\_\_\_  
 Address: \_\_\_\_\_ e-mail: \_\_\_\_\_  
 \_\_\_\_\_ Phone: \_\_\_\_\_  
 \_\_\_\_\_ Date of Purchase: \_\_\_\_\_

Failure Information Date: \_\_\_\_\_

Failure Type (select one):  Warranty Failure  Non-warranty Failure

Category of Failure (select one):  
 Performance  
 Mechanical  
 Electrical

Detailed statement of the problem the customer experienced. Including situation and suspected cause:

Detailed Statement of the Dealer / Technician Diagnosis (if any):

Immediate Customer Solution: (what was done to solve the problem for the customer?)

Parts Replaced if Any:

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